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TXDOT ENGINEERING SOFTWARE SUPPORT INFORMATION

TxDOT Core Logging and Foundation Design (WINCORE)

This document provides end-user support information for the TxDOT Core Logging and Foundation Design (WINCORE) application. This support information will be updated, as needed, to remain current.

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ABOUT WINCORE

Wincore analyzes and reports soil borings in accordance with TxDOT Standards. Wincore features core boring data entry, Laser printer output of boring logs, and performs foundation design. An associated MicroStation macro can access the .clg files for drawing the boring logs on layouts. The program has a Help file for documentation.

GENERAL SUPPORT INFORMATON

Product Name: TxDOT Core Logging and Foundation Design

(WINCORE)

Current Release: Version 3.3.0

Technical Support

Non-TxDOT users may request technical support when this software product is used to perform services for department.

Reporting Problems

TxDOT is committed to correcting problems associated with this software product. Users are encouraged to report all problems.

Contact Information

To request technical support or to report problems contact:

Texas Department of Transportation

Bridge Division: Field Operations - Geotechnical Branch

Phone: (512) 416-2492

Release History and Support Status

Product Name	Version	Release Date	Support Status
TxDOT Core Logging and Foundation Design (WINCORE)	3.3.0	November 2011	Supported
TxDOT Core Logging and Foundation Design (WINCORE)	3.2.0	January 2008	Supported
WINCORE	3.1	November 2005	Supported

Determining the Installed Version

When running the Wincore application from the desktop, from the menubar select: Help->About. A dialog box will appear which shows the current Wincore version number.

VERSION 3.3.0

Status

WINCORE Version 3.3.0 is the current production release.

Summary of Changes

The primary reason for this release is Windows 7 / MicroStation V8i compatibility.

Known Problems

There are no known problems associated with this release.

VERSION 3.2.0

Status

WINCORE Version 3.2.0 was superseded by Version 3.3.0 in November 2011. **Version 3.2 is currently supported; however, users are encouraged to switch to the current release**

Known Problems

There are no known problems associated with this release.

VERSION 3.1

Status

WINCORE Version 3.1 was superseded by Version 3.2.0 in January 2008. **Version 3.1 is currently supported**; **however**, **users are encouraged to switch to the current release.**

Known Problems

There are no known problems associated with this release.